

Poll results from SAMS town hall, Tuesday, 16 December:

With 500+ people on the call, the results of the phones polls were as follows:

Has the implementation of SAMS had a NEGATIVE impact on your health and family life?

Yes 96%
No 4%

Looking past all the conversion problems and logged tickets, and if the SAMS was "glitch free". Does the design of SAMS allow for more or less face to face case planning?

More face-to-face case planning 2%
Less face-to-face case planning 98%

What kind of impact has SAMS had on your dealings or relationship with recipients

Positive impact 0%
Negative impact 100%

Has SAMS had a negative impact on your work performance?

Positive impact 2%
negative impact 98%

For those who were around when SDMT launched only. How does the roll out of SAMS compare to the roll out of SDMT?

Far better 0%
About the same 1%
Far worse 99%

Do you want SAMS turned off and return to SDMT while the program is re-worked?

Turn off SAMS 97%
Keep SAMS 2%